



Contacting the Police: Briefing Sheet for partners – Devon & Cornwall

Overview:

Devon & Cornwall Police see a considerable increase in demand on the contact centre during the summer months.

The summer contact campaign aims to encourage members of the public to use our online contact methods – WebChat, Report Crime Online and Email 101 to report non-emergency queries and incidents to help reduce this demand.

We also want to promote AskNED – our non-emergency directory which has the answers to the most commonly asked questions and provides details of which agency can help.

As a partner we would like your help to support this campaign. Please can we ask you to distribute the resources below through your channels to help deliver the key messages of the campaign.

Should you require any specific resources please email:
sarah.shervington@devonandcornwall.pnn.police.uk

Thank you for your support.

Social Media

Please share the messages below on your social media channels

This summer, we are expecting more people to visit Devon and Cornwall and this may increase demand on the police's contact centres. So if you have need to contact the police why not ClickB4UCall.

Devon & Cornwall Police offer a range of online services which can be used to report any non-emergency crimes and incidents including Report Crime Online, WebChat and Email 101.

If you have a question and not sure who can help then AskNED – the non-emergency directory.

dc.police.uk/ClickB4UCall



Did you know you don't always have to call the police?

There are many other ways to contact the police to report non-emergency crimes and incidents including Report Crime Online, WebChat and Email 101.



So why call when you don't have to?

dc.police.uk/ClickB4Ucall

If you have a question, but not sure who can help, then make AskNED – the non-emergency directory the first place you look to find the answer.

AskNED has hundreds of answers to the most commonly asked questions and provides you with the information about who can help and how to contact them.



dc.police.uk/AskNED

Digital Screens

If you have any digital screens locally please can we ask you to display this artwork.



If you need this artwork in any other sizes please email: sarah.shervington@devonandcornwall.pnn.police.uk

Printed Resources

If you would like copies of the A4 summer poster please request these via email:
sarah.shervington@devonandcornwall.pnn.police.uk

Feedback

We would be grateful if you could feedback where you have shared these messages.
Please email details to: sarah.shervington@devonandcornwall.pnn.police.uk