

## **Coronavirus Update Face to Face Services Suspended**

We have taken the decision to suspend our face to face services in light of the Coronavirus outbreak. Therefore we are not currently offering advice to the public from our offices or outreach. We apologise for any inconvenience.

We would like to reassure you that our staff and volunteers continue to work behind the scenes and we are able to offer support in the following ways:

**Adviceline**\*: 03444 111 444 (Monday - Friday 9am - 4pm)

Email: www.southhamscab.org.uk

From the 'Contact us' page select 'Email' and click 'Use our online form'

WhatsApp: 07497 758779

Self Help: www.citizensadvice.org.uk

Letter: Citizens Advice, Follaton House, Plymouth Road, Totnes TQ9 5NE

Our paid staff and volunteers are doing all they can to keep our service operational. However we expect that you may experience a delay before your enquiry is responded to. We apologise for this and hope you will bear with us during these unprecedented times.

Janie Moor Chief Officer

Citizens Advice South Hams

Junie Moor

<sup>\*</sup>Calls cost the same as calling landline numbers which begin 01 or 02 and will use minutes from your allowance/package. Your provider will charge you if your package does not include calls to these numbers, if you go over your allowance, or if you do not have a call package. For specific call charges check with your telephone provider.